

Twin Group Privacy Policy

Overview

Twin respects your privacy. The information below explains what we do with the information we collect about you, and applies to information submitted anywhere on websites owned by:

- Twin Training International
- Twin Employment & Training
- WAVA LTD

Your Personal Information

Twin use your e-mail address to verify your identity, protect against fraud and to contact you for the following reasons:

- to notify you about changes or news relating to the programmes about which you have requested information
- to send you information on related Twin services which we think you may be interested in
- to notify you about changes to our web site
- to ask your opinion to help us improve our service

In case you will receive any correspondence from us you will be able to find at the end of every e-mail you receive from us instructions on how to remove yourself from our mailing list.

We may also contact you by post, fax, e-mail or telephone.

Disclosure

We will not sell, rent, share, trade or give away any information we hold about you to anyone outside Twin. Otherwise, we will only disclose Personal Information if required to do so by law or in the good-faith belief that such action is necessary to:

- conform to the edicts of the law or comply with legal process served on Twin or the site;
- protect and defend the rights or property of Twin, the site or the users thereof, and
- act under exigent circumstances to protect the personal safety of users of Twin, the site or the public.

Security

Personal information collected by Twin and our websites is stored in secure operating environments that are not available to the public. We may perform some of our data processing of your Personal Information outside of your country of residence. To do this, we may transfer your Personal Information internationally to other countries. Twin will protect your Personal Information no matter where we process or store your data by following this privacy statement. By submitting your personal data to Twin, you hereby consent to this transfer of your Personal Information.

We follow strict security procedures and take appropriate measures to ensure that your Information is not damaged, destroyed, or disclosed to a third party without your permission and to prevent unauthorized access to it.

External Links/Contacts

Our sites contain links to other sites. We are not responsible for the privacy practices or the content of such Web sites. The inclusion of hyperlinks to such Web sites does not imply any endorsement of the material on such Web sites or any association with their operators.

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Public Forums

Our sites may offer chat rooms, forums, message boards, and/or e-mail exchanges. Please remember that any information that is disclosed in these areas becomes public information and you should exercise caution when deciding to disclose your personal information. This Privacy Policy does not cover this type of transfer of your personal information.

Information Automatically Logged

We may use your IP address to help diagnose problems with our server and to administer our Web site. We may also aggregate statistics about our customers, sales, traffic patterns, and related site information for internal research purposes only, but these statistics will include no personally identifying information.

Cookies

Cookies are small text files which track website visitor information.

We use cookies for:

- remarketing with Google Analytics to advertise online and our ads may be shown on the web by third-party vendors including Google.
- first-party cookies (Google Analytics cookie) and third-party cookies (DoubleClick cookie) to deliver/show you ads based on your past visits to our websites

We do not use cookies for:

- tracking personal data
- storing Credit/Debit card details

Business Transfers

In the unlikely event that Twin, or its assets are acquired, customer information will of course be one of the transferred assets.

Twin Group Websites - Terms, Conditions, and Notices:

Agreement Between Customer And Twin

This Web site is offered to you, the customer, and Twin. Your use of this Web site and/or your acceptance without modification of the terms, conditions, and notices contained herein constitutes your agreement to all such terms, conditions, and notices. If you do not agree with these terms and conditions then you are not authorized to use this Web site.

Personal and Non-commercial Use Limitation

This Web site is for your personal and non-commercial use. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer, or sell any information, software, products or services obtained from this Web site.

Liability Disclaimer

The information, products, and services published on this web site may include inaccuracies or typographical errors. Changes are periodically added to the information herein. Twin may make improvements and/or changes in this web site at any time. Twin and/or its respective suppliers make no representations about the suitability of the information, products, and services contained on this web site for any purpose. Twin shall use reasonable care and skill in carrying out the services contained in this web site. Twin and/or its respective suppliers hereby disclaim all warranties, terms and conditions with regard to this information, products, and services, including



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all implied warranties, and conditions, of merchantable quality, fitness for a particular purpose, title, and non-infringement. In no event shall Twin and/or its suppliers be liable for any, indirect, incidental, punitive, special, or consequential damages arising out of or in any way connected with the use of this web site or with the delay or inability to use this web site, or for any information, products, and services obtained through this web site, or otherwise arising out of the use of this web site, (including, but not limited to loss of use, data, profits, savings or opportunities), whether based on contract, tort, strict liability or otherwise, even if Twin or any of its suppliers has been advised of the possibility of damages. Except in relation to liability for death or personal injury for which no limit applies. Twin and/or its respective suppliers shall be liable for direct loss arising out of the use of this web site, whether based on contract, tort, strict liability or otherwise, up to a maximum of the total value of the transaction under which the claim arises for any one event or series of connected events. This does not affect your statutory rights as a consumer.

No Unlawful or Prohibited Use

As a condition of your use of this Web site, you warrant to Twin that you will not use this Web site for any purpose that is unlawful or prohibited by these terms, conditions, and notices.

Modification of these Terms & Conditions

Twin reserves the right to change the terms, conditions, and notices under which this Web site is offered.